

## Refund Policy of HL CONSULT LLC

Company Registration Number: **7548798**

State of Registration: **Delaware**

### **1. Introduction**

HL CONSULT LLC is committed to providing high-quality services. However, we understand that situations may arise where a refund may be necessary. This refund policy outlines the conditions under which refunds will be granted.

### **2. Eligibility for a Refund**

Refunds may be granted in the following situations:

The service provided does not match the description or expectations defined in the contract.

There was a billing error or a duplicate payment.

The service was not delivered within the agreed timeframe, unless an additional time frame was mutually agreed upon.

### **3. Requesting a Refund**

To request a refund, please follow these steps:

Send a written request to our customer service at the email address: ***contact@hlfeanalyst.com***

Include the transaction details (date, amount, invoice number) and a detailed description of the issue.

The request must be submitted **within 30 days** of the date of the service in question.

### **4. Evaluation Process**

Once your request is received, it will be reviewed by our customer support team. We commit to responding within 5 business days. If additional information is required, we will contact you.

### **5. Refund Decision**

If the refund request is approved, the refund will be processed and a credit will automatically be applied to your credit card or original method of payment **within 10 business days**.

If the refund request is denied, a detailed explanation will be provided.

### **6. Exclusions**

Refunds will not be granted in the following situations:

If the service has been partially used or consumed, except in cases of defect or non-conformity.

Refund requests submitted **after the 30-day period following the service provision**.

Services provided free of charge or as a promotional offer

### **7. Contact**

For any questions regarding our refund policy, please contact us at:

**Email:** ***contact@hlfeanalyst.com***

**Phone:** ***+1 (555) 123-4567***

HL CONSULT LLC reserves the right to modify this refund policy at any time without notice. Changes will be posted on our website and will take effect immediately upon publication.

